

QUALITY POLICY

Nexus Logistics is committed to providing quality services for all our customers. We do this by using our unique approach based on people, knowledge, collaboration, and innovation.

It is the policy of Nexus Logistics Ltd to:

- Build a culture where customers expectations, requirements and needs are agreed, understood, valued, and delivered.
- comply with all legal requirements, codes of practice and all other requirements applicable to our activities.
- reduce hazards, prevention of injury, ill health, and pollution.
- provide all the resources including equipment, trained and competent staff and any other requirements to enable these objectives to be met.
- ensure that all employees and subcontractors are made aware of their individual obligations in respect of this quality policy.
- Maintain a management system that will achieve these objectives (ISO9001:2015) and seek continual improvement in the effectiveness and performance of our management system based on “risk”.

This quality policy provides a framework for setting, monitoring, reviewing, and achieving our objectives, programmes, and targets.

Customer service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on customer service. To ensure the company maintains its awareness for continuous improvement, the quality system is regularly reviewed by the senior management team to ensure it remains appropriate and suitable to our business.

The Quality System is subject to both internal and external annual audits.

Nexus Logistics Limited is committed to ensuring that this policy is implemented in line with legislation, regulations, and codes of practice, by all employees.

SIGNED:



DARCY HART

CEO

DALE HARNETT

CFO



CLAUDIA RAUI

GM OPERATIONS



BEN STOREY

GM COMMERCIAL



ANTON TYERS

GM HS/HR



LEE SILVESTER

GM TRANSPORT